



CMI

REMOTE BACKUP SERVICE FROM CMI

CMI's Off-site backup service provides the ability for clients to store data away from where day to day operations take place.

Q: Why should we do this if we already do backups on our server?

A: CMI becomes concerned when clients indicate that the server data is backed up on a tape that's kept in the server. That's not much of a backup from such things as a natural disaster. Storing it off-site will protect it from such things as fire and flood, but not necessarily from natural disasters that affect larger areas such as a whole city.

Q: How does it work?

A: Clients are required to continue doing their normal backup routines. CMI technicians run a software program on your application server that compresses the data and sends it securely over the Internet to CMI's facilities during a scheduled time; such as through the night or during the weekend.

Q: Do I need new equipment?

A: No most clients will not require any new equipment. All that is needed is the application server has a high speed internet connection such as DSL, Cable or T1.

Q: How often does this happen?

A: CMI will provide this service once a week for our clients and also keep a month end backup available as well.

Q: If we have the unfortunate event of needing to get the data from CMI, how do we get it restored?

A: CMI technicians will be able to remotely re-load the system with the most current backup that is available from the remote backup system.

Q: Does this backup cover just CMI data or my other data as well?

A: At this time CMI is limiting the service to CMI data only. CMI can address specific client needs individually if they have a need for other data to be backed up remotely.

Q: How much does it cost?

A: The service starts at less than \$100 per month and scales up from there based on the amount of data being backed up.